

Disaster Operations Summary Report Disaster Operations Center

Hurricane Rita and Hurricane Katrina Report #93

Update as of 6:00 PM EDT 10/11/2005

Days left in the 2005 Hurricane Season: 51

This is Day 46 of DOC activation.

This report consists of important statistical information and facts from all major ongoing relief operations, and is posted daily whenever the Disaster Operations Center (DOC) is activated. Presently, the DOC is activated from 9:00 a.m. to **7:00 p.m.** (EDT) until further notice.

Starting yesterday, this report will now be issued once a day, in the afternoon.

Hurricanes Katrina and Rita

	Katrina/Rita Period	Katrina/Rita To Date
Shelters/evacuation centers	162	1,083
Overnight Stays in Shelters	17,968	3,301,850
Meals	421,614	24,431,252
Snacks	242,346	15,300,025
Cases	28,823	1,144,509
Red Cross Workers	15,509	187,282
Workers Given Orientation	500	127,122
Training Experiences	1,859	207,094
Health Services Contacts	2,674	360,313
Mental Health Contacts	7,010	601,271
Clean-up Kits	3,023	154,492
Comfort Kits	1,423	244,344

2005 Hurricane Season

As NOAA began tracking Tropical Storm Vince over the far eastern Atlantic on Sunday, this year's hurricane season became the second busiest on record with 20 named storms—a rank formerly held by the hurricane seasons of 1887 (unnamed storms) and 1995 (Allison to Tanya), each with 19 storms. Vince also is the first storm in the Atlantic Basin to begin with the letter "V" since storms began acquiring names in 1953. Vince was upgraded to a hurricane Sunday afternoon making it the 11th hurricane of the 2005 Atlantic hurricane season. While the 2005 season has the most named storms, the greatest number of storms in a single season was 21 in 1933—20 years before names were assigned. Hurricane statistics date back to 1851.

Source: NOAA National Weather Service

FEMA-Designated Counties

The following parishes in Louisiana and counties in Texas have been designated by FEMA as eligible for individual assistance (assistance to individuals and families) as a result of the effects of **Hurricane Rita**.

• Louisiana: The parishes of Acadia, Allen, Ascension, Beauregard, Calcasieu, Cameron, East Baton Rouge, Evangeline, Iberia, Jefferson, Jefferson Davis, Lafayette, Lafourche, Plaquemines, Sabine, St. Landry, St. Martin, St. Mary, Terrebonne, Vermilion, Vernon, and West Baton Rouge.

• **Texas**: The counties of Angelina, Brazoria, Chambers, Fort Bend, Galveston, Hardin, Harris, Jasper, Jefferson, Liberty, Montgomery, Nacogdoches, Newton, Orange, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity, Tyler and Walker.

Community Services (COS)

- There are currently 12 kitchens cooking in Louisiana. One kitchen site closed today, one will close tomorrow and two more will close on Friday.
- There are five kitchens cooking in Mississippi.
- There are currently 13 kitchens cooking in Texas. One kitchen will close on Friday.
- COS is supporting the distribution of water, food, clean-up supplies and baby supplies at several points of distribution (PODs) in the parish.
- Sheltering is ongoing for all operations.

Individual Client Services (CLS)

 Client Services continues to work on transition guidance and long term community recovery planning.

Families Re-Connecting

- Calls to 1-877-LOVED1S total 196,681 with 1,295 calls received in the 24-hour period from yesterday at 2:00 PM to today at 2:00 PM.
- On KatrinaSafe.org, **137** evacuees reported their status and **471** concerned family members and friends registered in the last 24 hours. To date, **273,675** evacuees have reported their status and **40,765** concerned family and friends have registered on line.

Special Transient Accommodations Program (Katrina and Rita)¹

- The Transient Accommodations program went over two million room nights last night
 when hotels provided 2,006,493 room nights (the number of rooms X the number of nights
 stay).
- The number of rooms provided last night was **185,850** to an estimated **576,135** clients in a total of **9,545** hotels.
- The total amount of hotel billings as of last night was \$131,080,087.
- In the week ending yesterday, the number of hotels in the program increased by four percent and the number of rooms in the program increased by 25%, with California showing the largest percentage increase in both categories with a 17% increase in the number of hotels and a 39% increase in the number of rooms.
- The table below lists the top ten states, plus the total of all other states, where hotels hosted Katrina evacuees last night through this program, sorted by the state with the largest number in each category. The number of properties is the number of hotels hosting evacuees, the number of rooms are the number of rooms in those hotels where evacuees stayed last night and the number of clients is the estimated number of clients who stayed at those hotels last night.

Number of Hotels		Number of Rooms Number of Client		nts	
Texas	2,623	Texas	77,793	Texas	241,158
Other States (Combined)	2,350	Other States (Combined)	30,059	Other States (Combined)	93,183
Georgia	1,004	Louisiana	26,292	Louisiana	81,505
Florida	883	Georgia	20,714	Georgia	64,213
Louisiana	664	Florida	12,800	Florida	39,680
Alabama	544	Mississippi	10,516	Mississippi	32,600
Tennessee	487	Alabama	9,987	Alabama	30,960
Arkansas	453	Arkansas	9,125	Arkansas	28,288

¹ This is a FEMA-funded program managed by the American Red Cross.

Number of Hotels		Number of Room	S	Number of Client	s
Mississippi	429	Tennessee	6,171	Tennessee	19,130
California	371	California	1,900	California	5,890
Missouri	190	Missouri	1,207	Missouri	3,742
Total	9,545	Total	185,850	Total	576,135

Material Support Services (MSS)

Logistics:

- Making staffing plans for November for all MSS operations.
- Continuing to support supply orders and other logistical support to all relief operations.

Response Technology Team Situation Report for 10/05/05

- Headquarters Accomplishments:
 - DR 393 (Texas Rita): Montgomery Ward CAS site in planning for technology needs
 - o DR 695 (Louisiana New Orleans):
 - Investigating sites for relocation of relief operations headquarters.
 - Gathering technology requirements for the new relief operations headquarters.
 - Transferred RTT staff from DR 865 (Louisiana) to support RTT needs on DR 695.
- Network Operations Center (NOC)
 - Continuing to support active operations and call centers.
- Low Band Radio Project
 - The Baton Rouge remote radio console is up and running.
 - o The Biloxi, MS remote radio console is being installed and should be up by Thursday.

Response Maintenance Center (RMC)

Continuing to support operational needs.

In-Kind Donations (IKD)

• Sending chocolate and cookies from Cherrydale Farms to Gulfport, MS.

Safety & Security

Continuing to provide guidance to all DROs.

Staffing

 The Service Areas continue their recruiting. The table below shows the numbers of DSHR staff who have been recruited by the Service Areas through yesterday. The affected Service Areas (SA 8 and SA 4) show lower numbers because their DSHR members are working on the response at their local chapters.

SA	Total Assigned 8/29 through 10/10	Sup	Assoc
SA 1	5,806	433	5,373
SA 7	5,292	445	4,847
SA 5	4,061	428	3,633
SA 6	4,048	512	3,536
SA 3	3,966	433	3,533
SA 2	2,529	300	2,229
SA 8	1,540	239	1,301
SA 4	367	80	287
TOTAL	27,609	2,870	24,739

- As of yesterday, Staffing has recruited **23,281** DSHR members for the response to Hurricanes Katrina and Rita; **8,287** have been released from the jobs.
- Staffing recruited 590 DSHR members yesterday.
- Staffing has loaded 22,432 staff cards to date for the response to Hurricanes Katrina and Rita.

Partner Services

Louisiana

 DR 865 (Louisiana) Partner Services leadership are concerned about staffing transitions, especially emergency operation (EOC) and joint field office (JFO) staffing, as the Louisiana operation is split into the DR 865, the rest of the state and DR 695, New Orleans.

Texas

 Town hall-type meetings that were held yesterday in the affected areas of the state helped strengthen the relationships and manage expectations between county judges and Red Cross operational liaisons across the state.

Federal

- The Red Cross has released guidance from the Department of Health and Human Services (HHS) around the National Disaster Medical System (NDMS) repatriation of individuals and family members evacuated out of the affected area from Hurricane Katrina.
- NHQ is staffing ESF#6 activities for the joint field offices (JFOs) in Texas and Mississippi.

Labor Liaison

 A plumber from IBEW Local 903 repaired a problem with the sewage well pump at a shelter at Long Beach, MS where the fire marshal threatened to shut down the shelter if the problem was not fixed.

Response Center

- The Response Center handled **12,550** calls in the past twenty-four hour period and has received **666,788** calls to date related to Hurricanes Katrina and Rita.
- The Response Center had **566** call agents in the last 24 hours.

Armed Forces Emergency Services (AFES)

- The two national AFES Centers (AFESCs) have taken over 60,000 calls via the AFES toll-free numbers since August 29. This is a significant increase in call volume compared to normal AFES operations; we attribute the increase to "KaRita"-related calls from military clients and their families. For example, calls coming from a family requesting that a "Health and Welfare" message be sent to a deployed service member in Iraq in the context "we survived the storm", as well as from other disaster victims calling our AFES toll-free numbers.
- Included in the 60,000 calls, AFESC Fort Sill has taken over 12,000 "Get Info" calls in support of the Response Center.
- The two AFES Centers continue to assist the military aid societies in the provision of emergency financial assistance to military personnel and families who were forced to evacuate the affected areas—they have made 473 loans in the amount of \$213,860.
- AFES continues to work with their AFES Enterprise partner chapters/stations and various
 military authorities to establish points of contact for delivery of AFES messages to the
 thousands of National Guard, Reserve, and Regular military forces currently deployed to the
 affected areas.
- The two AFES Centers have expended about 800 hours of overtime in these efforts.

State by State Breakout of Response Activities

Texas (Rita/Katrina)	Period	To Date
Shelters/evacuation centers	63	358
Shelter Population	6,743	231,766
Meals	202,423	6,880,478
Snacks	0	900,000
Fixed Feeding Sites	12	182
Mobile Feeding Units	13	65
Cases Opened	312	91,855
Health Services Contacts	107	27,428
Mental Health Contacts	366	61,276
Clean Up Kits Distributed	0	570
Comfort Kits Distributed	0	10,756
Red Cross Vehicles	8	257
Workers Given Orientation	0	29,299
Training Experiences	0	44,412
Total Red Cross Workers	0	40,456

Mississippi (Rita/Katrina)	Period	To Date
Shelters/evacuation centers	11	229
Shelter Population	818	42,765
Meals	35,229	5,540,586
Snacks	0	1,029,526
Fixed Feeding Sites	35	189
Mobile Feeding Units	86	290
Cases Opened	13,615	270,544
Health Services Contacts	1,002	218,327
Mental Health Contacts	4,147	208,849
Clean Up Kits Distributed	300	114,272
Comfort Kits Distributed	0	82,943
Red Cross Vehicles	85	280
Workers Given Orientation	25	1,859
Training Experiences	0	612
Total Red Cross Workers	2,313	17,748

Florida (Rita/Katrina)	Period	To Date
Shelters/evacuation centers	0	83
Shelter Population	0	7,312
Meals	0	870,363
Snacks	0	103,413
Fixed Feeding Sites	0	86
Mobile Feeding Units	0	23
Cases Opened	106	65,673
Health Services Contacts	31	17,607
Mental Health Contacts	1	25,365
Clean Up Kits Distributed	0	5,398
Comfort Kits Distributed	0	25,573
Red Cross Vehicles	8	279
Workers Given Orientation	21	9,632
Training Experiences	104	14,360
Total Red Cross Workers	237	14,022

Louisiana (Rita/Katrina)	Period	To Date
Shelters/evacuation centers	81	256
Shelter Population	9,018	141,018
Meals	181,764	8,806,068
Snacks	242,346	13,008,427
Fixed Feeding Sites	102	227
Mobile Feeding Units	113	139
Cases Opened	6,332	151,198
Health Services Contacts	437	24,502
Mental Health Contacts	1,880	206,772
Clean Up Kits Distributed	2,723	27,014
Comfort Kits Distributed	1,336	42,898
Red Cross Vehicles	128	130
Workers Given Orientation	107	8,193
Training Experiences	93	1,351
Total Red Cross Workers	8,431	16,246

Alabama (Rita/Katrina)	Period	To Date
Shelters/evacuation centers	1	55
Shelter Population	48	5,493
Meals	160	544,518
Snacks	0	258,659
Fixed Feeding Sites	0	87
Mobile Feeding Units	0	53
Cases Opened	0	72,360
Health Services Contacts	0	15,283
Mental Health Contacts	277	28,612
Clean Up Kits Distributed	0	5,688
Comfort Kits Distributed	0	13,285
Red Cross Vehicles	3	47
Workers Given Orientation	35	9,754
Training Experiences	170	5,810
Total Red Cross Workers	3,083	16,875

All Other States- (Rita/Katrina)	Period	To Date
Shelters/evacuation centers	7	104
Shelter Population	1,341	15,461
Meals	2,038	1,789,239
Snacks	0	0
Fixed Feeding Sites	1	188
Mobile Feeding Units	0	20
Cases Opened	273	151,452
Health Services Contacts	1,097	57,166
Mental Health Contacts	339	70,397
Clean Up Kits Distributed	0	1,550
Comfort Kits Distributed	87	68,889
Red Cross Vehicles	46	539
Workers Given Orientation	312	68,385
Training Experiences	1,492	140,549
Total Red Cross Workers	1,445	81,935